

100/150/190 Mathilda Place

EV Charging Policy

Last update: October 2018

100/150/190 Mathilda Pl offers a total of 7 dual-head ChargePoint stations available for EV drivers' as an amenity. **Effective October 8, 2018, to use any of the onsite ChargePoint stations will be at a cost of \$1.30/hour for initial 4 hours of charging and then increase to \$5.00/hour after the first 4 hours if your EV remains plugged to the station.** Note the stations' locations and status are not shown on the ChargePoint's website as they are in private property and cannot be accessed by general public.

Basic guidelines:

- Safety First: Practice safe charging. Properly manage the cord during and after the charging. Avoid overstretching the cord and do not place it such that it can cause damage to the adjacent vehicles.
- Charging station use is on a first come first serve basis.
- Register at www.chargepoint.com in order to activate and to utilize the stations. You will receive text/email notifications for charging status through your ChargePoint account.
- If someone else is charging, please tap your ChargePoint card to the station's portal to join the waitlist. You will receive text/email notifications from ChargePoint when it is your turn. You are responsible to charge your vehicle.
- When problem arises while using the stations, please call the 1-800 number as listed on the portal and state the station ID/location in order to receive assistance from ChargePoint help desk.
- Please be considerate and leave the spot when you finish charging your EV so other EV drivers can have the opportunity to charge.
- Besides the EV charging stations, other receptacles in the garage are not designed and cannot be used for EV charging.

This policy and charging schedule are subject to change by the management office at times, and the management office reserves the final right on setting the locations and charging schedule. Please refer to <http://sunnyvalecitycenter.info/toc.cfm> for news and updates. Call management office at 408-736-7609 if you have any questions about this policy.

EV Charging Stations on Parking Garage P1 level

